

**Escalation Matrix:**

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Amar Prasad Srivastava	Martin Burn House, 3 <sup>rd</sup> FLOOR, Room No.317, 1 R N Mukherjee Road, Kolkata - 700001	+913335200622 Mon-Fri; 9:00 AM to 5:00 PM	clients@msbpl.in
Head of Customer care	Indranil Pal		+913335200635 Mon-Fri; 9:00 AM to 5:00 PM	clients@msbpl.in
Compliance Officer	Aakash Khetan		+913335200634 Mon-Fri; 9:00 AM to 5:00 PM	aakash@msbpl.in
CEO	Kaushik Daga		+913335200627 Mon-Fri; 9:00 AM to 6:00 PM	kaushik@msbpl.in

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